







# **Edition Notes**

The Maverick Force 1 Spot User Manual includes a description, safety precautions, installation, programming, operation, and maintenance instructions for the Maverick Force 1 Spot as of the release date of this edition.

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# **Document Printing**

For best results, print this document in color, on letter size paper (8.5 x 11 in), double-sided. If using A4 paper (210 x 297 mm), configure the printer to scale the content accordingly.

## **Intended Audience**

Any person installing, operating, and/or maintaining this product should completely read through the guide that shipped with the product, as well as this manual, before installing, operating, or maintaining this product.

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### **Document Revision**

This Maverick Force 1 Spot User Manual is the 2<sup>nd</sup> edition of this document. Go to <u>www.chauvetprofessional.com</u> for the latest version.



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# 1. Before You Begin

### What Is Included

- Maverick Force 1 Spot
- Seetronic Powerkon IP65 power cord
- 2 Omega brackets with mounting hardware
- Quick Reference Guide

## Claims

Carefully unpack the product immediately and check the container to make sure all the parts are in the package and are in good condition.

If the box or the contents (the product and included accessories) appear damaged from shipping, or show signs of mishandling, notify the carrier immediately, not Chauvet. Failure to report damage to the carrier immediately may invalidate your claim. In addition, keep the box and contents for inspection. For other issues, such as missing components or parts, damage not related to shipping, or concealed damage, file a claim with Chauvet within 7 days of delivery.

# **Text Conventions**

Convention	Meaning		
1–512 A range of values			
50/60 A set of values of which only one can be chosen			
Settings A menu option not to be modified			
<enter></enter>	A key to be pressed on the product's control panel		

# Symbols

Symbol	Meaning
	Critical installation, configuration, or operation information. Not following these instructions may make the product not work, cause damage to the product, or cause harm to the operator.
Í	Important installation or configuration information. The product may not function correctly if this information is not used.
	Useful information.



# Any reference to data or power connections in this manual assumes the use of Seetronic IP-rated cables.



The term "DMX" used throughout this manual refers to the USITT DMX512-A digital data transmission protocol.

# FCC Compliance

This device complies with Part 15 Part B of the FCC rules. Operation is subject to the following two conditions:

- 1. This device may not cause harmful interference, and
- 2. This device must accept any interference received, including interference that may cause undesired operation.

Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

# **RF Exposure Warning for North America and Australia**

Warning! This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with a minimum distance of 20 cm between the radiator and your body. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.





# **Safety Notes**

Read all the following safety notes before working with this product. These notes contain important information about the installation, usage, and maintenance of this product.



This product contains no user-serviceable parts. Any reference to servicing in this User Manual will only apply to properly trained, certified technicians. Do not open the housing or attempt any repairs.

All applicable local codes and regulations apply to proper installation of this product.

#### **Personal Safety**

- Avoid direct eye exposure to the light source while the product is on.
- Always disconnect the product from the power source before cleaning or replacing the fuse.
- Always connect the product to a grounded circuit to avoid the risk of electrocution.
- Do not touch the product's housing when operating because it may be very hot.

#### Mounting and Rigging

- The product is intended for professional use only.
- This product is for indoor use only! To prevent risk of fire or shock, do not expose this product to rain or moisture. (IP20)
- CAUTION: When transferring product from extreme temperature environments, (e.g., cold truck to warm humid ballroom) condensation may form on the internal electronics of the product. To avoid causing a failure, allow product to fully acclimate to the surrounding environment before connecting it to power.
- Mount this product in a location with adequate ventilation, at least 20 in (50 cm) from adjacent surfaces.
- The product should be positioned so that prolonged staring into it at a distance closer than 2.3 m is not expected.
- Make sure there are no flammable materials close to this product while it is operating.
- When hanging this product, always secure to a fastening device using a safety cable.
- Never carry the product by the power cord.

#### Power and Wiring

- Make sure the power cord is not crimped or damaged.
- Ensure that the product is connected to the proper voltage in accordance with the specifications in this manual or on the product's specification label.
- To eliminate unnecessary wear and improve its lifespan, during periods of non-use completely disconnect the product from power via breaker or by unplugging it.
- Never connect this product to a dimmer pack or rheostat.
- Make sure to replace the fuse with another of the same type and rating.
- Never disconnect this product by pulling or tugging on the power cable.
- If the external flexible cable or cord of this product is damaged, it shall be replaced with a special cable or cord exclusively available from the manufacturer or its service agent.
- The light source contained in this luminaire shall only be replaced by the manufacturer, its service agent, or a similarly qualified person.



#### Operation

- Do not operate this product if there is damage on the housing, lenses, or cables. Have the damaged parts replaced by an authorized technician at once.
- Do not cover the ventilation slots when operating to avoid internal overheating.
- The maximum ambient temperature is 113 °F (45 °C). Do not operate the product at higher temperatures.
- The minimum startup temperature is -4°F (-20°C). Do not start the product at lower temperatures.
- The minimum ambient temperature is -22°F (-30°C). Do not operate the product at lower temperatures.
- In the event of a serious operation problem, stop using this product immediately!



#### If your Chauvet product requires service, contact Chauvet Technical Support.

## Expected LED Lifespan

Over time, use and heat will gradually reduce LED brightness. Clustered LEDs produce more heat than single LEDs, contributing to shorter lifespans if always used at full intensity. The average LED lifespan is 40,000 to 50,000 hours. To extend LED lifespan, maintain proper ventilation around the product, and limit the overall intensity.

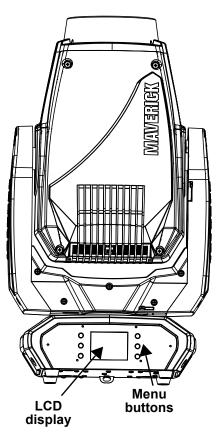


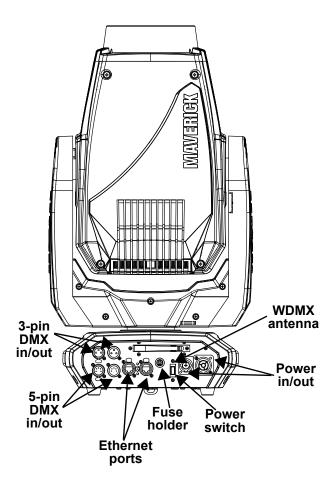
# 2. Introduction

# **Features**

- Fully featured, compact, and lightweight 470 W LED yoke spot fixture including CMY color mixing, a color wheel, zoom optics, and two gobo wheels—one rotating and one static 16-bit dimming of master dimmer for smooth control of fades
- •
- Variable CMY color mixing system to create a wide pallet of colors •
- DMX, WDMX, sACN, and Art-Net for full flexibility of control options •
- RDM-enabled for remote addressing and troubleshooting
- 7° to 54° zoom angle for variable beam sizes
- Iris, 5-facet prism, and frost for beam control
- True-1-compatible power input
- Battery backup touchscreen display with auto-rotate depending on fixture orientation
- Three setup menu presets and preset sync for cross-loading to multiple like fixtures for easy shop setup

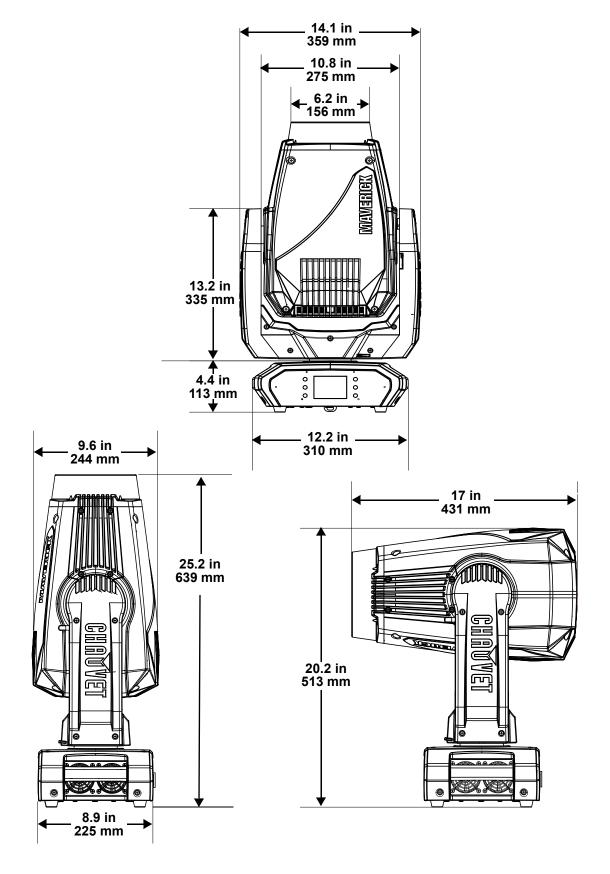
## **Product Overview**







# **Product Dimensions**





# 3. Setup

## **AC Power**

The Maverick Force 1 Spot has an auto-ranging power supply, and it can work with an input voltage range of 100 to 240 VAC, 50/60 Hz.

To determine the product's power requirements (e.g., circuit breaker, power outlet, and wiring), use the current value listed on the label affixed to the product's back panel or refer to the product's specifications chart. The listed current rating indicates the product's average current draw under normal conditions.



Always connect the product to a protected circuit (a circuit breaker or fuse). Make sure the product has an appropriate electrical ground to avoid the risk of electrocution or fire.

To eliminate unnecessary wear and improve its lifespan, during periods of non-use completely disconnect the product from power via breaker or by unplugging it.



Never connect the product to a rheostat (variable resistor) or dimmer circuit, even if the rheostat or dimmer channel serves only as a 0 to 100% switch.

## AC Plug

The Maverick Force 1 Spot comes with a power input cord terminated with a Seetronic Powerkon A connector on one end and an Edison plug on the other end (U.S. market). If the power input cord that came with the product has no plug, or if the plug needs to be changed, use the table below to wire the new plug.

Connection	Wire (U.S.)	Wire (Europe)	Screw Color
AC Live	Black	Brown	Yellow or Brass
AC Neutral	White	Blue	Silver
AC Ground	Green/Yellow	Green/Yellow	Green

#### **Fuse Replacement**

- 1. Disconnect this product from the power outlet.
- 2. Using a flat-head screwdriver, unscrew the fuse holder cap from the housing.
- 3. Remove the blown fuse, and replace with another fuse of the same type and rating (F 10 A, 250 V).
- 4. Screw the fuse holder cap back in place and reconnect power.

## **Remote Device Management (RDM)**

Remote Device Management, or RDM, is a standard for allowing DMX-enabled devices to communicate bi-directionally along existing DMX cabling. Check the DMX controller's User Manual or with the manufacturer as not all DMX controllers have this capability. The Maverick Force 1 Spot supports RDM protocol that allows feedback to make changes to menu map options.

# **USB Software Update**

The Maverick Force 1 Spot allows for software update through USB using the built-in USB port. To update the software using the USB flash drive, do the following:

- 1. Power on the fixture and plug the flash drive into the USB port.
- 2. Once the flash drive has been detected, the message "Upgrade Firmware" will be displayed. Press **<ENTER>**. If a different message appears on the display, search for the updated software in the **Menu (Updated Firmware)**. A list of the updated software files will be displayed.
- 3. Select the file that needs to be uploaded. The message "Are you sure?" will be displayed. Press **<ENTER>**.
- 4. If the selected file is correct, the update will be completed. Restart fixture. If the selected file is incorrect, the update will fail, and the display will go back to the main interface. Repeat steps 1–3 using the correct file.



The .chl format file needs to be placed in the MAVERICK folder in the USB flash drive.



## Mounting

Before mounting the product, read and follow the safety recommendations indicated in the <u>Safety Notes</u>. For our CHAUVET Professional line of mounting clamps, go to <u>http://trusst.com/products/</u>.

#### Orientation

Always mount this product in a safe position, making sure there is adequate room for ventilation, configuration, and maintenance.

#### Rigging

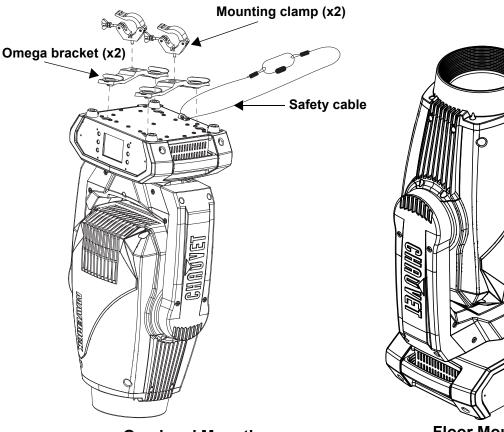
Chauvet recommends using the following general guidelines when mounting this product.

- Before deciding on a location for the product, make sure there is easy access to the product for maintenance and programming purposes.
- Make sure that the structure onto which you are mounting the product can support the product's weight. See the <u>Technical Specifications</u> for weight information.
- When mounting the product overhead, always use a safety cable. Mount the product securely to a rigging point, whether an elevated platform or a truss.
- When rigging the product onto a truss, use a mounting clamp of appropriate weight capacity.

#### Procedure

The Maverick Force 1 Spot comes with a bracket to which you can attach a mounting clamp directly. Mounting clamps are sold separately. Make sure the clamps are capable of supporting the weight of this product. Use at least two mounting points per product. For the CHAUVET Professional line of mounting clamps, go to <a href="http://www.trusst.com/products">http://www.trusst.com/products</a>.

#### **Mounting Diagram**



**Overhead Mounting** 

Floor Mounting



# Signal Connections

The Maverick Force 1 Spot can receive a DMX, Art-Net<sup>™</sup>, or sACN, signal. The Maverick Force 1 Spot has 2 Amphenol XLRnet through ports, and 3- and 5-pin DMX in and out ports. If using other compatible products with this product, you can control each individually with a single controller.

#### **Control Personalities**

The Maverick Force 1 Spot uses a 3 or 5-pin DMX data connection, WDMX, Art-Net<sup>™</sup>, or sACN for its two control personalities: **Dmx Mode 25 CH** and **Dmx Mode 32 CH**.

- Refer to the <u>Operation</u> chapter to learn how to configure the Maverick Force 1 Spot to work in these
  personalities.
- The <u>Control Channel Assignments and Values</u> section provides detailed information regarding the control personalities.



If you are not familiar with or need more information about DMX standards or the DMX cables needed to link this product to a DMX controller, download the DMX Primer from the Chauvet website: <u>www.chauvetprofessional.com</u>.

### DMX Linking

You can link the Maverick Force 1 Spot to a DMX controller using a 3 or 5-pin DMX connection or a WDMX connection. For more information about DMX, read the DMX primer at: <u>https://www.chauvetprofessional.com/wp-content/uploads/2016/06/DMX\_Primer.pdf</u>.

#### Art-Net<sup>™</sup> Connection

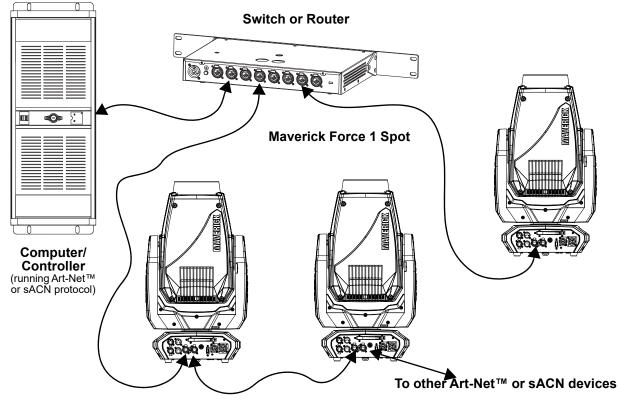
Art-Net<sup>™</sup> is an Ethernet protocol that uses TCP/IP that transfers a large amount of DMX512 data using an Amphenol XLRnet RJ45 connection over a large network. An Art-Net<sup>™</sup> protocol document is available from <u>www.chauvetprofessional.com</u>.

Art-Net<sup>™</sup> designed by and copyright Artistic Licence Holdings Ltd.

#### **sACN** Connection

Streaming ACN, also known as ANSI E1.31, is an Ethernet protocol that uses the layering and formatting of Architecture for Control Networks to transport DMX512 data over IP or any other ACN-compatible network.

#### **Connection Diagram**



The three LED indicators in between the Ethernet through ports indicate a connection to a network and activity on that network. They do not indicate whether or not the Maverick Force 1 Spot is receiving a signal from a controller.

# 4. Operation

# Touchscreen Control Panel

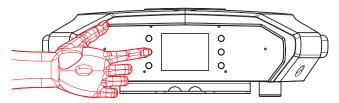
The Maverick Force 1 Spot has a touchscreen display and six control buttons. Navigate the menu structure by pressing the buttons, touching the images of the buttons on the sides of the display, or touching the desired menu option on the display directly. The touchscreen can be locked and calibrated through the Setup options in the menu (see <u>Touchscreen Calibration</u> and <u>Touchscreen Lock</u>).

#### **Control Panel Description**

Button	Function			
$\bigcirc$	Navigates upwards through the menu list or increases the numeric value when in a function			
	Exits from the current menu or function			
$\nabla$	Navigates downwards through the menu list or decreases the numeric value when in a function			
$\langle \rangle$	Navigates leftwards through the menu list			
	Enables the currently displayed menu or sets the currently selected value into the selected function			
$\Rightarrow$	Navigates rightwards through the menu list			

#### **Battery-Powered Display**

The Maverick Force 1 Spot has a battery-powered display that enables access to the menu when the product is powered off. Press and hold **<MENU>** until the display activates (approximately 15 seconds).



## Home Screen

The Maverick Force 1 Spot has a home screen that shows the current control protocols, personalities, starting addresses, IP addresses, and universes. To see the home screen, press **<MENU>** repeatedly until it shows on the display. From the home screen, touch any of the displayed control settings to immediately jump to that part of the menu, such as the personality, starting address, or universe, or press **<ENTER>** to reach the main menu.

# **Control Panel Lock**

The setting locks or unlocks the control panel.

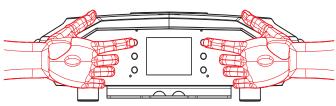
- 1. Go to the **Settings** main level.
- 2. Select the Lock Screen option.
- 3. Select NO (control panel stays unlocked) or YES (locks control panel).



When the control panel lock is activated, the product will prompt for the passcode in order to access the menu. Enter the passcode: <UP>, <DOWN>, <UP>, <DOWN>, <ENTER>

# **Technician Mode**

The technician mode disables the pan and tilt motors, allowing the output of the product to be aimed by hand. To enable the technician mode of the Maverick Force 1 Spot, hold **<UP>** and **<LEFT>** while the product is powering on. When the product is turned off and back on, the pan and tilt will return to normal function.





# Menu Map

Refer to the Maverick Force 1 Spot product page on <u>www.chauvetprofessional.com</u> for the latest menu map.

Main Level	Program	Description	
Address	001	Sets the starting address	
		Manual	Manually set IP address
	IP Mode	DHCP	Network sets IP address
		Static	Product sets IP address
Network Setup	Universe	000–255 (Art-Net™) 001–256 (sACN)	Sets the universe
	lp	002	Sets the IP address in Manual mode
	SubMask		Sets the Subnet Mask in Manual mode
	Dmx Mode 25 CH	YES	Selects the 25-channel mod
Personality		NO	
	Dmx Mode 32 CH	YES	Selects the 32-channel mod
	DIIIX MODE 52 OII	NO	
		DMX	
	Control Mode	WDMX	Sets the control protocol
		ArtNet	
		sACN	
	Pan Reverse	NO	Normal pan
	Fall Reverse	YES	Reversed pan
	Tilt Reverse	NO	Normal tilt
		YES	Reversed tilt
		NO	Normal display
	Screen Reverse	YES	Inverted display
		AUTO	Automatic display orientation
		540	540° pan range
	Pan Angle	360	360° pan range
		180	180° pan range
		270	270° tilt range
Settings	Tilt Angle	180	180° tilt range
		90	90° tilt range
	BL. O. P/T Move	NO	Do not black out while panning/tilting
		YES	Blackout while panning/tilting
	BL. O. Color Move	NO	Do not black out while color wheel moving
	BL. C. COIOI MOVE	YES	Blackout while color wheel moving
	BL. O. Gobo Move	NO	Do not black out while gobo wheels moving
	BL. C. GODO MOVE	YES	Blackout while gobo wheels moving
	Calibration	NO	Calibration disabled
	Calibration	YES	Calibration enabled
	Toucheereen Leek	NO	Touchscreen enabled
	Touchscreen Lock	YES	Touchscreen disabled



# Operation

Main Level	Programming Levels			Description		
	Lock Screen		NO	1	Lock the buttons and touch	
			YES	5	screen. Passcode: 0920	
	Swap XY		NO		Do not swap pan and tilt	
			YES	-	Pan controls tilt, tilt controls pan	
	WDMX	Reset	NO		Do not reset WDMX	
		Reser	YES	6	Reset WDMX	
			305	5	Display turns off after 30 seconds	
	Backlig	nt Timer	1M		Display turns off after 1 minute	
			5M		Display turns off after 5 minutes	
			ON		Display stays on	
	Loss o	of Data	Hole	-	Holds last signal received	
		Data	Clos	e	Blacks out fixture	
	Fa	20	Auto	-	Fan speed according to product temperature	
	Fans		Ful		Fan speed set on high	
			ECC		Quiet mode	
			Linea	-		
	Dimme	r Curve	Square I Squa		Set the dimmer curve	
Sattinga			SCurve 600Hz			
Settings (cont.)			1200			
(		DIA/M Ontion			Sets the Pulse Width	
	PWM Option		4000Hz 6000Hz		Modulation frequency	
		-		Hz	_	
	LED Power		64–2		Sets the maximum LED outpu	
·			NO		Enables/disables minimum	
	Min. Zoom Focus		YES		zoom focus	
-		Preset Select		TA		
	Preset			ТВ	Recorded preset menu options	
			PRESE	ТС		
			NO		Allows recorded preset menu	
	Preset	Preset Sync		8	options to be transferred to other Maverick Force 1 Spot fixtures in the DMX daisy chai	
		Indata	NO		Enables/disables software	
	USB U	puale	YES	3	update using USB	
			n/Tilt			
		-	Prism			
	Reset		or/CMY NO/YES		Reset individual functions or	
	Function	Gobo/Gobo Rotate Frost/Animation			all functions from start-up	
			All			
	Factory	Settings	NO		Reset to factory default	
	· ····j	J-	YES	5	settings	



Main Level		Programming Levels		Description
		Auto Test		Auto test all functions
		Pan	_	
		Pan Fine		
		Tilt	-	
		Tilt Fine		
		P/T Speed		
		Dimmer		
		Dimmer Fine		
		Shutter		
		Virtual Shaking		
		Cyan		
		Magenta		
		Yellow		
		СТО		
	Manual Test	Color	000–255 Manually control a settings through th panel	
		Gobo		
Test		Gobo Rotate		settings through the control
		Gobo Index		panel
		Gobo2		
		Animation		
		Animation Rotate		
		Focus		
		Focus Fine		
		Focus Auto		
		Zoom		
		Zoom Fine	4	
	-	Prism		
	-	Prism Rotate		
		Iris		
	-	Frost		
		CMY Macro		
		CMY Macro Speed		
		Special Function		



# Operation

Main Level		Programming Levels		Description
		Ver	V_	Shows firmware version
		Running Mode		Shows current running mode
		DMX Address		Shows current starting address
	Fixture	Temperature		Shows current product temperature in °C
	Information	Fixture Hours		Shows number of hours product has been powered on
		lp		Shows current IP address
		SubMask		Shows current Subnet Mask
		MAC		Shows current MAC address
		Head Fan1 Speed		
	Fan	Head Fan2 Speed		Shows speed of head fans in
	Information	Head Fan3 Speed		rpm <sup>·</sup>
		Head Fan4 Speed		
	Error Infe	ormation		Shows any errors, or No Error!
		Frequency		
		Pan		
		Pan Fine		
		Tilt		
		Tilt Fine		
		P/T Speed		
		Dimmer		
		Dimmer Fine		
		Shutter		
Information		Virtual Shaking		
		Cyan		
		Magenta		
		Yellow		
		СТО		
		Color		
	Channel	Gobo		Shows all current values from
	Information	Gobo Rotate	000–255	input signals
		Gobo Index		
		Gobo2		
		Animation		
		Animation Rotate		
		Focus		
		Focus Fine		
		Focus Auto		
		Zoom		
		Zoom Fine		
		Prism		
		Prism Rotate		
		lris Frant		
		Frost		
		CMY Macro		
		CMY Macro Speed		
		Special Function		



# **Control Channel Assignments and Values**

# Dmx Mode 32 CH

Channe	Function	Value	Percent/Setting		
1	Pan	000 ⇔ 255	0–100%		
2	Pan fine	000 ⇔ 255	Fine control (16-bit)		
3	Tilt	000 ⇔ 255			
4	Fine tilt	000 ⇔ 255	Fine control (16-bit)		
5	Pan/tilt speed		Fast to slow		
6	Dimmer	000 ⇔ 255	0–100%		
7	Dimmer fine	000 ⇔ 255	Fine control (16-bit)		
		000 ⇔ 003			
		004 ⇔ 007	On		
•		008 ⇔ 076	Synchronized strobe, slow to fast		
8	Strobe		Pulse strobe, slow to fast		
			Random strobe, slow to fast		
		216 ⇔ 255			
		000 ⇔ 001	No function		
9	Virtual strobe	002 ⇔ 128	Shaking effect, slow to fast		
			Fading effect, slow to fast		
10	Cyan	000 ⇔ 255	0–100%		
11	Magenta	000 ⇔ 255	0–100%		
12	Yellow	000 ⇔ 255	0–100%		
13	СТО	000 ⇔ 255	0–100%		
		000 ⇔ 006	Open		
		007 ⇔ 013	Red		
		014 ⇔ 020	Orange		
		021 ⇔ 027	Green		
		028 ⇔ 034	Magenta		
14	Color wheel	035 ⇔ 041	UV		
14	(see <u>Color Wheel</u> )	042 ⇔ 048	CRI		
		049 ⇔ 059			
		060 ⇔ 187	Color wheel index		
			Reverse color scroll, fast to slow		
		220 ⇔ 223	Stop		
			Color scroll, slow to fast		
		000 ⇔ 007	•		
			Gobo 1 (sail boats)		
			Gobo 2 (radial dot)		
			Gobo 3 (bar)		
			Gobo 4 (bolts)		
			Gobo 5 (shower glass)		
			Gobo 6 (ballistic clouds)		
			Gobo 7 (four eyes)		
15	Rotating gobo wheel		Gobo 7 shaking		
	(see <u>Gobo Designs</u> )		Gobo 6 shaking		
			Gobo 5 shaking		
			Gobo 4 shaking		
			Gobo 3 shaking		
			Gobo 2 shaking		
			Gobo 1 shaking		
		120 ⇔ 127			
			Gobo scroll, slow to fast		
		192 ⇔ 255	Reverse gobo scroll, slow to fast		



# Operation

Channe	Function		Percent/Setting
			Rotating gobo index
			Gobo rotation, fast to slow
16	Gobo rotation	146 🗇 149	
			Reverse gobo rotation, slow to fast
			Bounce effect, short to long
17	Gobo rotation fine		Fine control (16-bit)
		000 ⇔ 005	
			Gobo 1 (beam)
			Gobo 2 (bars)
			Gobo 3 (circles)
			Gobo 4 (breakup)
			Gobo 5 (dots)
			Gobo 6 (circuits)
			Gobo 7 (triangles)
			Gobo 8 (forest)
	Statia saha whaal		Gobo 9 (rainbows) Gobo 9 shaking
18	Static gobo wheel (see <u>Gobo Designs</u> )		Gobo 8 shaking
	(300 <u>0000 Designs</u> )		Gobo 7 shaking
			Gobo 6 shaking
			Gobo 5 shaking
			Gobo 4 shaking
			Gobo 3 shaking
			Gobo 2 shaking
			Gobo 1 shaking
		118 🗇 127	-
			Gobo scroll, slow to fast
			Reverse gobo scroll, slow to fast
19	Animation wheel	000 ⇔ 255	Animation effect, 0–100%
		000 🗇 124	Animation wheel rotation, fast to slow
20	Animation wheel rotation	125 🗇 130	•
			Reverse animation wheel, slow to fast
21	Focus	000 ⇔ 255	
22	Focus fine		Fine control (16-bit)
			No function
		011 🗇 030	
		031 ⇔ 050	
		051 ⇔ 070	
		071 ⇔ 090 091 ⇔ 110	
23	Auto focus	111 ⇔ 130	
		131 ⇔ 150	
		151 ⇔ 130	
		171 ⇔ 190	
		191 ⇔ 210	
			Auto-detect distance
24	Zoom	000 \contact 255	
25	Fine zoom		Fine control (16-bit)
26	Pricm		No function
26	Prism	005 ⇔ 255	Prism effect
		000 🗇 127	Prism index
27	Priem rotation		Prism rotation, fast to slow
21	Prism rotation	190 🗇 193	
		194 🗇 255	Reverse prism rotation, slow to fast
	l.	I.	



hanne	I Function		Percent/Setting
			Large to small
28	Iris		Auto change, slow to fast
	1115		Slow expand, fast shrink (slow to fast)
		192 ⇔ 255	Slow shrink, fast expand (slow to fast)
29	Frost	000 ⇔ 255	0–100%
30 CMX macro 00			No function
			CMY macro
31	CMY macro speed		CMY macro speed, fast to slow
		000 ⇔ 007	No function
		008 🗇 015	Pan/tilt blackout
		016 ⇔ 023	Color blackout
			Gobo blackout
		032 ⇔ 039	Pan/tilt/color blackout
		040 ⇔ 047	Pan/tilt/gobo blackout
	Control	048 ⇔ 055	Pan/tilt/color/gobo blackout
			No function
		096 ⇔ 103	Pan reset
		104 🗇 111	Tilt reset
		112 ⇔ 119	Color reset
		120 🗇 127	Gobo reset
		128 🗇 135	No function
		136 🗇 143	Prism reset
		144 🗇 151	No function
32		152 ⇔ 159	All reset
		160 🗇 167	Iris reset
		168 🗇 175	Frost reset
			Zoom reset
		184 🗇 191	CMY reset
		192 🗇 199	Fan ECO mode
		200 🗇 207	Fan full speed
		208 🗇 215	Fan auto
		216 ⇔ 220	No function
			Iris fast mode
		226 ⇔ 230	Iris smooth mode
		231 ⇔ 235	Pan/tilt swap on
		236 ⇔ 240	Pan/tilt swap off
		241 ⇔ 245	Minimum zoom focus off
		246 ⇔ 250	Minimum zoom focus on
		251 ⇔ 255	



# Dmx Mode 25 CH

Channel Function Value Percent/Setting			Percent/Setting		
1	Pan	000 ⇔ 255	-		
2	Pan fine	000 ⇔ 255	Fine control (16-bit)		
3	Tilt	000 ⇔ 255			
4	Fine tilt	000 ⇔ 255	Fine control (16-bit)		
5	Pan/tilt speed		Fast to slow		
6	Dimmer	000 ⇔ 255			
		000 🗇 003			
		004 ⇔ 007			
_			Synchronized strobe, slow to fast		
7	Strobe		Pulse strobe, slow to fast		
			Random strobe, slow to fast		
		216 ⇔ 255			
			No function		
8	Virtual strobe		Shaking effect, slow to fast		
Ũ			Fading effect, slow to fast		
9	Cyan	000 ⇔ 255			
10	Magenta	000 ⇔ 255			
11	Yellow	000 ⇔ 255			
12	СТО	000 ⇔ 255			
	510	000 ⇔ 006			
		000 ⇔ 000 007 ⇔ 013			
		00 <i>1</i> ⇔ 010 014 ⇔ 020			
		021 ⇔ 020	•		
		021 ⇔ 021			
		020 ⇔ 034 035 ⇔ 041	5		
13	Color wheel (see <u>Color Wheel</u> )	033 ⇔ 041 042 ⇔ 048			
		042 ⇔ 048 049 ⇔ 059			
			Color wheel index		
		220 ⇔ 223	Reverse color scroll, fast to slow		
			•		
			Color scroll, slow to fast		
		000 ⇔ 007 008 ⇔ 015			
			Gobo 1 (sail boats)		
			Gobo 2 (radial dot)		
			Gobo 3 (bar)		
			Gobo 4 (bolts)		
			Gobo 5 (shower glass)		
			Gobo 6 (ballistic clouds)		
			Gobo 7 (four eyes)		
14	Rotating gobo wheel		Gobo 7 shaking		
••	(see <u>Gobo Designs</u> )		Gobo 6 shaking		
			Gobo 5 shaking		
			Gobo 4 shaking		
		096 ⇔ 103			
		104 🗇 111	Gobo 2 shaking		
		104 ⇔ 111 112 ⇔ 119	Gobo 2 shaking Gobo 1 shaking		
		104 ⇔ 111 112 ⇔ 119 120 ⇔ 127	Gobo 2 shaking Gobo 1 shaking Open		
		104 ⇔ 111 112 ⇔ 119 120 ⇔ 127 128 ⇔ 191	Gobo 2 shaking Gobo 1 shaking		

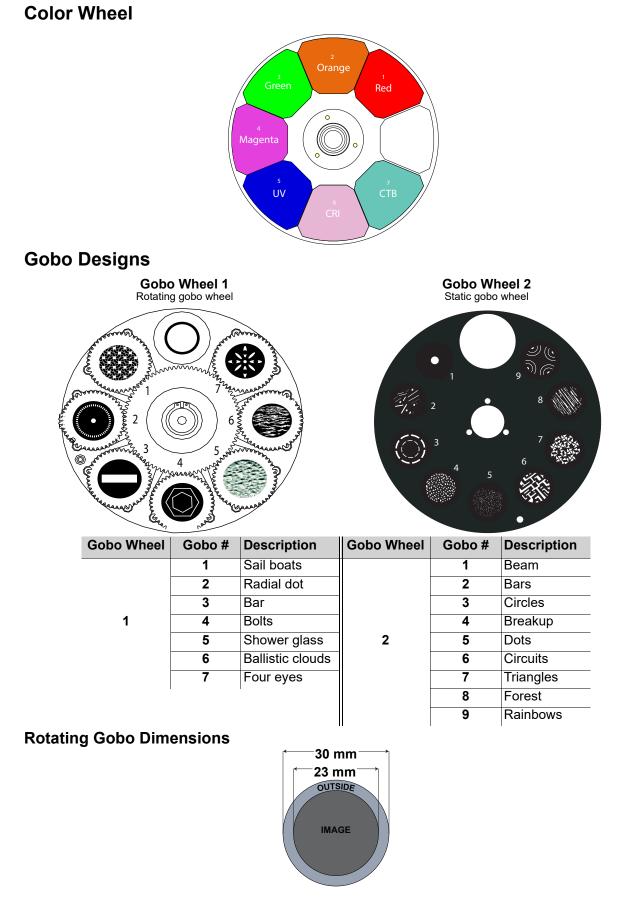


Channe	Function	Value	Percent/Setting	
		000 🗇 063	Rotating gobo index	
		064 ⇔ 145	Gobo rotation, fast to slow	
15	Gobo rotation	146 🗇 149	Stop	
		150 ⇔ 231	Reverse gobo rotation, slow to fast	
			Bounce effect, short to long	
		000 🗇 005	Open	
			Gobo 1 (beam)	
		012 🗇 017	Gobo 2 (bars)	
			Gobo 3 (circles)	
			Gobo 4 (breakup)	
			Gobo 5 (dots)	
			Gobo 6 (circuits)	
			Gobo 7 (triangles)	
16			Gobo 8 (forest)	
			Gobo 9 (rainbows)	
	Static gobo wheel		Gobo 9 shaking	
	(see <u>Gobo Designs</u> )		Gobo 8 shaking	
	·,		Gobo 7 shaking	
			Gobo 6 shaking	
			Gobo 5 shaking	
			Gobo 4 shaking	
			Gobo 3 shaking	
			Gobo 2 shaking	
			Gobo 1 shaking	
		118 🗇 127	•	
			Gobo scroll, slow to fast	
			Reverse gobo scroll, slow to fast	
17	Animation wheel		Animation effect, 0–100%	
			Animation wheel rotation, fast to slow	
18	Animation wheel rotation	125 🗇 130		
10			Reverse animation wheel, slow to fast	
19	Focus	000 ⇔ 255		
20	Zoom	000 ⇔ 255		
		000 🗇 004	No function	
21	Prism	005 ⇔ 255	Prism effect	
22			Prism index	
	Prism rotation		Prism rotation, fast to slow	
		190 ⇔ 193		
			Reverse prism rotation, slow to fast	
			Large to small	
			Auto change, slow to fast	
23	Iris		Slow expand, fast shrink (slow to fast)	
			Slow shrink, fast expand (slow to fast)	
	Frost	000 ⇔ 255		



Channel	Function	Value	Percent/Setting
			No function
		008 🗇 015	Pan/tilt blackout
		016 ⇔ 023	Color blackout
		024 ⇔ 031	Gobo blackout
		032 ⇔ 039	Pan/tilt/color blackout
			Pan/tilt/gobo blackout
			Pan/tilt/color/gobo blackout
			No function
		096 ⇔ 103	Pan reset
		104 🗇 111	Tilt reset
		112 ⇔ 119	Color reset
			Gobo reset
			No function
			Prism reset
		-	No function
25	Control	152 ⇔ 159	
		160 ⇔ 167	
		168 ⇔ 175	
			Zoom reset
		184 🗇 191	-
			Fan ECO mode
			Fan full speed
		208 ⇔ 215	
			No function
			Iris fast mode
			Iris smooth mode
			Pan/tilt swap on
			Pan/tilt swap off
			Minimum zoom focus off
			Minimum zoom focus on
		251 ⇔ 255	No function







# Configuration (DMX, Art-Net<sup>™</sup>, sACN)

Use control configurations to operate the product with a DMX, Art-Net<sup>™</sup>, or sACN controller.

#### Control Mode

The Maverick Force 1 Spot works with wired DMX, WDMX, Art-Net<sup>™</sup>, and sACN control signals. To select which protocol to use:

- 1. Go to the **Settings** main level.
- 2. Select the **Control Mode** option.
- 3. Select the desired protocol, from DMX, WDMX, ArtNet, or sACN.
  - See the <u>WDMX Reset</u> section for further setup of WDMX.
    - See the Network Setup section for further setup of Ethernet protocols (Art-Net<sup>™</sup> or sACN).

#### **Control Personalities**

To set the control personality:

- 1. Go to the **Personality** main level.
- 2. Select the desired personality, from Dmx Mode 25 CH or Dmx Mode 32 CH.
  - See the <u>Starting Address</u> section for the highest starting address you can select for each personality.
  - Make sure that the starting addresses on the various products do not overlap due to the new personality setting.

#### **Starting Address**

Each product will respond to a unique starting address from the controller. All products with the same starting address will respond in unison. To set the starting address:

- 1. Go to the Address main level.
- 2. Select the starting address (001–488).
  - The highest recommended starting address for **Dmx Mode 25CH** is **488**.
  - The highest recommended starting address for **Dmx Mode 32CH** is **481**.

#### **Network Setup**

The Network Setup settings control the IP address, subnet mask, and universe of the product.

#### IP Mode

To choose how the IP address is set:

- 1. Go to the **Network Setup** main level.
- 2. Select the IP Mode option.
- 3. Select the desired IP mode, from **Manual** (to set a custom IP address), **DHCP** (the IP address is assigned by the connected network), or **Static** (the product uses a default, preset IP address).

#### Universe

To assign an Art-Net<sup>™</sup> or sACN universe to the Maverick Force 1 Spot:

- 1. Go to the **Network Setup** main level.
- 2. Select the Universe option.
- 3. Set the universe, from **000–255** (for Art-Net<sup>™</sup>) or from **001–256** (for sACN).

#### Manual IP Address

To set the IP address when the **IP Mode** is set to **Manual**:

- 1. Go to the Network Setup main level.
- 2. Select the Ip option.
- 3. Set the values of the IP address from 000-255.

#### Subnet Mask

To set the subnet mask:

- 1. Go to the **Network Setup** main level.
- 2. Select the SubMask option.
- 3. Set the values of the subnet mask from **000–255**.



# **Configuration (Settings)**

#### **Pan Reverse**

To set the orientation of the pan:

- 1. Go to the **Settings** main level.
- 2. Select the **Pan Reverse** option.
- 3. Select from NO (normal pan motion) or YES (reversed pan motion).

#### **Tilt Reverse**

To set the orientation of the tilt:

- 1. Go to the **Settings** main level.
- 2. Select the Tilt Reverse option.
- 3. Select from NO (normal tilt motion) or YES (reversed tilt motion).

#### Screen Reverse

To set the orientation of the display:

- 1. Go to the **Settings** main level.
- 2. Select the Screen Reverse option.
- 3. Select from **NO** (right-side up), **YES** (upside-down), or **AUTO** (changes depending on the orientation of the product).

#### Pan Angle

To set the maximum angle of the pan:

- 1. Go to the **Settings** main level.
- 2. Select the Pan Angle option.
- 3. Select from **540** (540°), **360** (360°), or **180** (180°).

#### **Tilt Angle**

To set the maximum angle of the tilt:

- 1. Go to the **Settings** main level.
- 2. Select the **Tilt Angle** option.
- 3. Select from **270** (270°), **180** (180°), or **90** (90°).

#### **Blackout on Movement**

To set the Maverick Force 1 Spot to black out on pan or tilt movement, color wheel movement, or gobo wheel movement:

- 1. Go to the **Settings** main level.
- 2. Select the **BL. O. P/T Move** (blackout on pan or tilt movement), **BL. O. Color Move** (black out on color wheel movement), or **BL. O. Gobo Move** (black out on gobo wheel movement) option.
- 3. Select from NO (no blackout on selected movement), or YES (black out during the selected movement).

#### **Touchscreen Calibration**

To calibrate the touchscreen:

- 1. Go to the Settings main level.
- 2. Select the **Calibration** option.
- 3. Select from NO (do not calibrate) or YES (calibrate).
- 4. Follow the instructions on the display.

#### **Touchscreen Lock**

To lock the touchscreen and limit the display to operation by the menu buttons:

- 1. Go to the **Settings** main level.
- 2. Select the **Touchscreen Lock** option.
- 3. Select from NO (do not lock the touchscreen) or YES (lock the touchscreen).

#### Swap Pan and Tilt

To swap the pan and tilt controls for each other:

- 1. Go to the **Settings** main level.
- 2. Select the Swap XY option.
- 3. Select from **NO** (do not swap) or **YES** (swap so pan controls tilt and tilt controls pan).



#### WDMX Reset

To reset the WDMX connection and allow the Maverick Force 1 Spot to connect to a WDMX transmitter:

- 1. Go to the Settings main level.
- 2. Select the WDMX Reset option.
- 3. Select from NO (do not reset) or YES (reset the WDMX connection).



Follow instructions in the manual or guide for the WDMX controller being used to connect it to the receiver in the Maverick Force 1 Spot.

#### **Display Backlight Timer**

To set the length of time before an inactive display will turn off:

- 1. Go to the Settings main level.
- 2. Select the Backlight Timer option.
- 3. Select the length of the backlight timer, from **30S** (30 seconds), **1M** (1 minute), **5M** (5 minutes), or **ON** (always on).

#### Loss of Data

To set how the product reacts to a loss in control signal data:

- 1. Go to the Settings main level.
- Select the Loss of Data option.
- Select from Hold (holds the last values received before signal loss) or Close (blacks out the product).

#### Fan Mode

To set the fan speed mode:

- Go to the Settings main level.
   Select the Fans option.
- 3. Select the fan mode, from Auto (fan speed adjusts to product temperature), Full (fan speed at maximum), or ECO (quiet mode).

#### Dimmer Curve

To set the dimmer curve:

- 1. Go to the Settings main level.
- 2. Select the **Dimmer Curve** option.
- 3. Select the dimmer curve, from Linear, Square, I Squa, or SCurve.

#### **Pulse Width Modulation**

To adjust the frequency of the pulse width modulation:

- 1. Go to the **Settings** main level.
- 2. Select the **PWM Option** option.
- 3. Select the frequency, from 600Hz, 1200Hz, 4000Hz, 6000Hz, or 15000Hz.

#### LED Power

To set the maximum LED output:

- 1. Go to the Settings main level.
- 2. Select the LED Power option.
- Set the power from 64–255.

#### Minimum Zoom Focus

To enable or disable the minimum zoom focus function:

- 1. Go to the Settings main level.
- 2. Select the Min. Zoom Focus option.
- 3. Select No (disables minimum zoom focus) or Yes (enables minimum zoom focus).

#### Preset Selection

To select a preset configuration of menu options:

- 1. Go to the Settings main level.
- 2. Select the **Preset Select** option.
- 3. Select from PRESET A (default), PRESET B, or PRESET C.
  - Changes to settings automatically save to the currently selected preset option.
  - If no preset option has been selected, changes to settings save to PRESET A.
  - After selecting a preset option, the product will restart.



#### **Preset Synchronization**

To transfer saved preset options from one Maverick Force 1 Spot to another:

- 1. Connect the Maverick Force 1 Spot products to receive the preset options by a DMX daisy chain.
- 2. Make the Maverick Force 1 Spot with the preset options to transfer be the first fixture in the DMX daisy chain.
- 3. Power on all of the products.
- 4. Set all of the products to a <u>Control Mode</u> other than WDMX (i.e., DMX, ArtNet, or sACN).
- 5. On the Maverick Force 1 Spot with the preset options, go to the **Settings** main level.
- 6. Select the **Preset Sync** option.
- 7. Select NO (to cancel) or YES (to transfer the preset options to the connected products).
  - All menu configurations are transferred except for the IP address.
  - ONLY connect Maverick Force 1 Spot products for this function!

#### **USB** Update

To enable or disable software update using USB:

- 1. Go to the **Settings** main level.
- 2. Select the USB Update option.
- 3. Select NO (disables software update through USB) or YES (enables software update through USB).



See the <u>USB Software Update</u> section for the detailed instructions on how to update the Maverick Force 1 Spot software using the USB flash drive.

#### **Reset Function**

To reset specific functions or the entire product:

- 1. Go to the Settings main level.
- 2. Select the **Reset Function** option.
- 3. Select the functions to reset, from Pan/Tilt, Iris/Prism, Color/CMY, Gobo/Gobo Rotate, Frost/ Animation, or All.
- 4. Select NO (to cancel) or YES (to reset the selected functions).

#### **Factory Reset**

To reset the product to factory default settings:

- 1. Go to the **Settings** main level.
- 2. Select the Factory Reset option.
- 3. Select NO (to cancel) or YES (to reset the product configuration to default factory settings).

## Test Mode

#### Auto Test

To have the Maverick Force 1 Spot automatically test all functions one after the other:

- 1. Go to the **Test** main level.
- 2. Select the Auto Test option.

#### Manual Test

To manually test an individual function of the Maverick Force 1 Spot:

- 1. Go to the **Test** main level.
- 2. Select the **Manual Test** option.
- 3. Select a function to test. (Available functions are: Pan, Pan Fine, Tilt, Tilt Fine, P/T Speed, Dimmer, Dimmer Fine, Shutter, Virtual Shaking, Cyan, Magenta, Yellow, CTO, Color, Gobo, Gobo Rotate, Gobo Index, Gobo2, Animation, Animation Rotate, Focus, Focus Fine, Focus Auto, Zoom, Zoom Fine, Prism, Prism Rotate, Iris, Frost, CMY Macro, CMY Macro Speed, and Special Function)
- 4. Increase or decrease the value of the selected function from 000-255 to test it.



# **System Information**

The information section of the menu displays statistics and the current status of the product's various functions. To view these information sections:

- 1. Go to the Information main level.
- Select which information to view, from Fixture Information (shows the firmware version, running mode, addresses, temperature, running time, IP address, Subnet Mask, and MAC address), Fan Information (shows the speed of the head fans in rotations per minute (rpm)), Error Information (shows any error the product has), or Channel Information (shows the current values of all signal input channels).
- 3. If necessary, scroll up and down to view all information available in the selected option.

# Offset Mode (Zero Adjust)

The Offset mode provides fine adjustments for the home position of every moving part in the optical path and pan and tilt movements. To adjust these options and to prevent the borders from showing or the reduction of the light output:

- 1. From the main level screen, press and hold **<MENU>** until the passcode screen appears.
- 2. Enter the passcode: 2323 and press <ENTER>.
- Select the "zero" position to adjust, from PAN, TILT, COLOR, GOBO, GOBO ROTATE, GOBO2, ANIMATION, FOCUS-GOBO, FOCUS-GOBO2, ZOOM, PRISM, IRIS, FROST, CYAN, MAGENTA, YELLOW, CTO, DIMMER1, DIMMER2, MAC4, MAC5, MAC6, RDM4, RDM5, or RDM6.
- 4. Adjust the "zero" position for the selected function from 000-255.

#### Web Server

The Maverick Force 1 Spot Web Server can be accessed by any computer on the same network as the product. It allows network access to system information and settings, such as control setup, manual testing of all functions, firmware updates, and the ability to change the Web Server password.

- 1. Connect the product to power.
- 2. Set the <u>Control Mode</u> to **ArtNet** and the <u>IP Mode</u> to **Static**.
- 3. Connect the product to a Windows computer with a network cable.
- 4. On the computer, set the first value of the IP address of the new network to match the first value of the IP address of the product. The IP address of the product is displayed on the <u>Home Screen</u>.
- 5. Enter the IP address of the product into the URL bar of a web browser on the computer.
- 6. Enter both the user name and password as **admin** to log in.

#### Information

The Information page on the Web Server displays the current settings and the system information of the Maverick Force 1 Spot.

#### Setup

The Setup page on the Web Server provides options for control, similar to the **Setup** menu on the product. Click **Save Settings** to send the new configuration to the product.

#### Manual Test

The Manual Test page on the Web Server allows all output functions of the product to be controlled through the browser. To set all functions back to default, click **Reset**.

#### **Firmware Update**

The Upgrade page on the Web Server allows the product to be updated with the latest firmware. Go to <u>https://www.chauvetprofessional.com</u> to download firmware updates.

#### Security

The Security page on the Web Server gives the option to change the password to the connected product's web server. Enter the old password (**admin**, by default) and the new password twice, then click **Save Settings** to change the password.



# Gobo Replacement

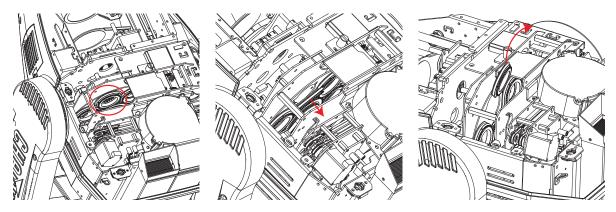
The gobos in gobo wheel 1 are removable from their gobo holders. This operation is quite simple, although it requires the technician to carefully follow the recommended procedure.

- Make sure to disconnect the product's power cord before replacing a gobo.
- Always replace a gobo with a gobo of the same dimensions.
- When inserting a glass gobo, always make sure that the shiny side of the gobo (glass base) faces the lamp. This provides a layer of protection against the high temperature from the lamp.

#### Procedure

- 1. Turn the product off and disconnect it from the power outlet.
- 2. Open the head cover by loosening the screws on the top cover.
- 3. Separate the gobo holder away from the gobo wheel by pushing it toward the front of the moving head. Be careful not to push the gobo out of the gobo holder.
- 4. Extract the gobo holder by pulling it outward.
- 5. On a flat surface, remove the expansion ring that holds the gobo in place and remove the gobo from the gobo holder.
- 6. Insert a new gobo and hold it in place with the expansion ring.
- 7. Slide the tip of the gobo holder under the pressure plate near the center of the gobo wheel.
- 8. Push the gobo holder inwards. DO NOT force the gobo holder into the gobo wheel slot. If correctly installed, the gobo holder should easily slide into the gobo wheel slot.

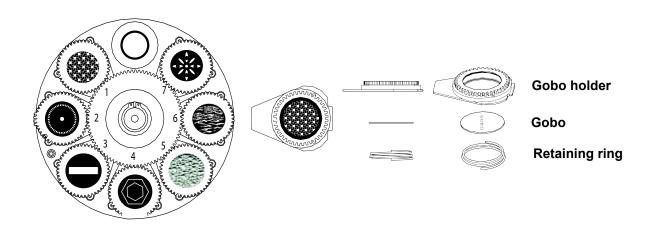
Diagram



Locate

**Pull back** 

Remove





# 5. Maintenance

# **Product Maintenance**

Dust build-up reduces light output performance and can cause overheating. This can lead to reduction of the light source's life and/or mechanical wear. To maintain optimum performance and minimize wear, clean your lighting products at least twice a month. However, be aware that usage and environmental conditions could be contributing factors to increase the cleaning frequency.

To clean the product, follow the instructions below:

- 1. Unplug the product from power.
- 2. Wait until the product is at room temperature.
- 3. Use a vacuum (or dry compressed air) and a soft brush to remove dust collected on the external surface/vents.
- 4. Clean all transparent surfaces with a mild soap solution, ammonia-free glass cleaner, or isopropyl alcohol.
- 5. Apply the solution directly to a soft, lint free cotton cloth or a lens cleaning tissue.
- 6. Softly drag any dirt or grime to the outside of the transparent surface.
- 7. Gently polish the transparent surfaces until they are free of haze and lint.



Always dry the transparent surfaces carefully after cleaning them.

Do not spin the cooling fans with compressed air. Damage may result.



# 6. Technical Specifications

Dimensions and \	- Neight				
Length		Width Height		Weight	
15.5 in (394 mm) 9.8		in (250 mm) 25 in (636 m		nm) 48 lb (21.8 kg)	
Note: Dimensions Power	in inches are rou	unded.			
Power Sup	ply Type	Ra	ange	Voltage S	Selection
Switching	(internal)	100 to 240 \	/AC, 50/60 Hz	Auto-ranging	
Parameter	100 V, 60 Hz	120 V, 60 Hz	208 V, 60 Hz	230 V, 50 Hz	240 V, 50 Hz
Consumption Operating current Fuse/breaker Power linking	670 W 6.70 A F 10 A, 250 V 13.6 A	660 W 5.45 A F 10 A, 250 V 13.6 A	637 W 3.10 A F 10 A, 250 V 13.6 A	632 W 2.79 A F 10 A, 250 V 13.6 A	630 W 2.70 A F 10 A, 250 V 13.6 A
r ower linking	(2 products)	(2 products)	(4 products)	(4 products)	(5 products)
Power	r I/O	U.S./W	orldwide	UK/E	urope
Power input connector Power cord plug Light Source		Seetronic Powerkon A Edison (U.S.)		Seetronic Powerkon A Local plug	
Туре	Color	Quantity	Power	Current	Lifespan
LED	Cool white	1	470 W	4 A	50,000 hours
Photometrics					
Beam Angle	Field Angle	Zoom Range	llluminance @ 5 m (7.3°)	lluminance @ 5 m (54°)	Color Temperature
6.2° to 46.3°	7.3° to 54°	6.3° to 54.4°	42,360 lux	1,676 lux	6858K
Cutoff	Angle				
7.6° to	54.4°				
Thermal					
Maximum Extern	al Temperature	Cooling	g System		
113 °F (4	45 °C)	Fan-assiste	ed convection		
DMX					
	I/O Connector			Channel Range	
;	3 and 5-pin XLR			25 or 32	
Art-Net™/sACN					
	I/O Connector			<b>Channel Range</b>	
Ampher	ol XLR Net RJ4	5 in/out		25 or 32	
Ordering					
Product Na	me	Item Name	Item Co	ode UI	PC Number
Maverick Force	1 Spot MAVE	RICKFORCE1SF	POT 080116	96 78	1462220440









# Returns

Send the product prepaid, in the original box, and with the original packing and accessories. Chauvet will not issue call tags.

Call Chauvet and request a Return Merchandise Authorization (RMA) number before shipping the product. Be prepared to provide the model number, serial number, and a brief description of the cause(s) for the return.

To submit a service request online, go to <u>www.chauvetprofessional.com/service-request</u>.

Clearly label the package with an RMA number. Chauvet will refuse any product returned without an RMA number.



# Write the RMA number on a properly affixed label. DO NOT write the RMA number directly on the box.

Before sending the product, clearly write the following information on a piece of paper and place it inside the box:

- Your name
- Your address
- Your phone number
- RMA number
- A brief description of the problem

Be sure to pack the product properly. Any shipping damage resulting from inadequate packaging will be your responsibility. FedEx packing or double-boxing are recommended.



Chauvet reserves the right to use its own discretion to repair or replace returned product(s).



# **Contact Us**

General Information	Technical Support
Chauvet World Headquarters	
Address: 5200 NW 108th Ave.	Voice: (844) 393-7575
Sunrise, FL 33351	Fax: (954) 756-8015
Voice: (954) 577-4455	Email: <a href="mailto:chauvetlighting.com">chauvetlighting.com</a>
Fax: (954) 929-5560	
Toll Free: (800) 762-1084	Website: www.chauvetprofessional.com
Chauvet Europe Ltd	
Address: Unit 1C	Email: UKtech@chauvetlighting.eu
Brookhill Road Industrial Estate	
Pinxton, Nottingham, UK	Website: www.chauvetprofessional.eu
NG16 6NT	
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Germany	Website: www.chauvetprofessional.eu
Voice: +49 421 62 60 20	
Chauvet Mexico	
Address: Av. de las Partidas 34 - 3B (Entrance by Calle 2)	Email: servicio@chauvet.com.mx
Zona Industrial Lerma	Website: www.chauvetprofessional.mx
Lerma, Edo. de México, CP 52000	
Voice: +52 (728) 690-2010	

Visit the applicable website above to verify our contact information and instructions to request support. Outside the U.S., U.K., Ireland, Benelux, France, Germany, or Mexico, contact the dealer of record.